



Hosting & Domains - Privacy Policy

Refined IT Pty Ltd

PO Box 49 Burswood WA 6101

support@refinedit.com.au

www.refinedit.com.au

1. Privacy policy

- 1.1. This following document sets forth the Privacy Policy for the Refined IT website, refinedit.com.au and sub-domains such as whmcs.refinedit.com.au and help.refinedit.com.au.
- 1.2. Refined IT is bound by the Privacy Act 1988, which sets out a number of principles concerning the privacy of individuals.

2. Collection of your personal information

- 2.1. There are many aspects of the site which can be viewed without providing personal information, however, for access to Refined IT internal systems and customer support features you are required to submit personally identifiable information. This may include but is not limited to your name, contact number and reply email address.

3. Sharing of your personal information

- 3.1. We may occasionally hire other companies to provide services on our behalf, including but not limited to handling customer support enquiries, processing transactions or customer freight shipping. Those companies will be permitted to obtain only the personal information they need to deliver the service.
- 3.2. Refined IT takes reasonable steps to ensure that these organisations are bound by confidentiality and privacy obligations in relation to the protection of your personal information.

4. Use of your personal information

- 4.1. For each visitor to reach the site, we expressly collect the following non-personally identifiable information, including but not limited to browser type, version and language, operating system, pages viewed while browsing the Site, page access times and referring website address. This collected information is used solely internally for the purpose of gauging visitor traffic, trends and delivering personalized content to you while you are at this Site.

5. Changes to this privacy policy

- 5.1. Refined IT reserves the right to make amendments to this Privacy Policy at any time. If you have objections to Refined IT's Privacy Policy, you should not access or use the Refined IT Site or Sub-domains.

6. Accessing your personal information

- 6.1. You have a right to access your personal information, subject to exceptions allowed by law. If you would like to do so, please let us know. You may be required to put your request in writing for security reasons. Refined IT reserves the right to charge a fee for searching for, and providing access to, your information on a per request basis.

7. Contacting us

- 7.1. Refined IT welcomes your comments regarding this Privacy Policy. If you have any questions about this Privacy Policy and would like further information, please contact us by any of the following means during business hours Monday to Friday.

If you have any questions about this policy, please contact our Customer Service team via email at support@refinedit.com.au